

Go Green 2.0 x Enough Plastic

Terms and Conditions

1. The promotion period for the redemption of the Go Green 2.0 x Enough Plastic Dining Rewards is from 30th May 2019 to 30th June 2019, both dates inclusive. Customers spend HK\$200 or more on the same day in a single receipt via electronic payment (credit card/debit card/UnionPay card/ EPS/credit card cash dollar/ Alipay / Apple Pay/ Google Pay/WeChat Pay) **at the restaurants in Lee Gardens Area** (including Lee Garden One to Six, Hysan Place, Lee Theatre, Leighton, One Hysan Avenue (I.T HYSAN ONE) or 25 Lan Fong Road) to collect one Go Green stamp and receive a reusable glass mug[^] upon collecting a total of five stamps.
2. All offers are available on a first-come, first-served basis while stocks last, and the redemption will be terminated accordingly without prior notice. All offers are redeemed in designated order and style with no selection allowed.
3. Each original machine-printed receipt, with its matching electronic payment sales slip satisfying the required spending amount, can only be used once for reward redemption, and no exchange will be available afterwards. Hysan Marketing Services Limited reserves the right to photocopy the receipt(s) and payment sales slip(s) for verification purposes.
4. The redemption is valid only for electronic payments by credit card, debit card, UnionPay card, EPS, credit card cash dollar, Alipay, Apple Pay, Google Pay, Samsung Pay and WeChat Pay. **Other modes of payment, including cash, Octopus card, cash coupon, and merchant stored-value cards, will NOT be accepted.** Hysan Marketing Services Limited reserves the right to request Alipay, Apple Pay, Android Pay, Samsung Pay and WeChat Pay users open the corresponding mobile apps for photo record and verification purposes.
5. Maximum **1** original same-day electronic receipt and the corresponding matching payment sales slip issued by participating restaurants at Lee Garden One, Lee Garden Two, Lee Garden Three, Lee Garden Five, Lee Garden Six, 25 Lan Fong Road, Hysan Place, Lee Theatre, Leighton or One Hysan Avenue (I.T HYSAN ONE) must be presented in person at the designated counter on the same day as purchase. Only redemption on the day of spending is accepted, except where the relevant sales transaction takes place after 10:00pm on the day, entitling the shopper to redeem the rewards on the next day (except the last day of promotion). The designated counters are the concierges located at G/F of Lee Garden Two and 1/F of Lee Theatre which is open daily between 11:00am-10:00pm.
6. **Each customer can redeem an electronic stamp, "Green" Dining Rewards and "Green" Step Rewards once only each day.**
7. Cancelled, refunded, exchanged or derivative transaction from exchange, forged, fraudulent or unsettled transactions will NOT be accepted. Transaction is not applicable to utility bill payments, Octopus automatic add value service amount or transactions, office tenant transaction, unposted/ unauthorized or any transactions without credit card sales slips / merchant sales receipts such as online purchases, mail/fax/phone orders, internet purchase or charity donations, merchant vouchers or cash coupons, bank services, telecommunications services, car parks, stored-value cards or any value added to stored-value cards. Handwritten receipts, standalone credit card sales slips, reprinted or photocopied receipts, damaged receipts, deposit receipts (including partial or full paid), receipts for purchasing or using cash or gift vouchers / coupons, bill payment receipts, receipts for any value added to stored-value cards **will NOT be accepted.**
8. Receipts from Apple, Workware, Van Cleef & Arpels, Challenger, pop-up stores or pop-up bazaars **will NOT be accepted.**
9. Customers must redeem the offers in person. **Redemption by shop staff or third parties on behalf of customers will not be accepted.**
10. **Customers must present Lee Gardens Plus member e-card upon redemption of "Green" Step Rewards.**
11. The shopping offers are not transferable or redeemable for cash, or other goods, services or products.
12. The shopping offers will not be replaced if lost, damaged or stole, and Hysan Marketing Services Limited shall not be liable for these incidents.
13. The above redemption cannot be used in conjunction with other Lee Gardens Area promotional offers, except **parking promotion.**
14. The terms and conditions of the merchant apply. For the full terms and conditions, please contact the merchant directly.
15. The stamp will be delivered to customers in electronic format via mobile App. A smartphone (iOS, Android) with Lee Gardens Plus mobile App and internet access is required to access the stamp.
16. Customers must register as a Lee Gardens Plus member to redeem and collect the stamps.
17. Customers shall ensure a correct mobile phone number is provided, otherwise Hysan Marketing Services Limited shall not be responsible for any non-delivery arising therefrom, and the stamp will not be re-issued.
18. The rewarded stamp are valid only with the validation of Hysan Marketing Services Limited.
19. The rewarded stamp are valid for one-time use only.
20. The rewarded stamp cannot be altered or exchanged for cash or other certificates of any value. No change or refund will be given when using the rewarded stamp.
21. Refund of purchased items can only be conducted when customers return the unconsumed redemption shopping offers to the designated concierge counters which are located at G/F of Lee Garden Two or 1/F of Lee Theatre, which are open daily between 11:00am-10:00pm. Return of shopping offers will only be processed once and is irreversible.
22. Return of shopping offers is only accepted within the promotion period.
23. No return and refund will be accepted by Hysan Marketing Services Limited and respective merchant respectively if the redeemed shopping offers have lost, damaged or been consumed, opened, or stolen, and Hysan Marketing Services Limited shall not be liable for these incidents. Damaged, scanned or photocopied or non-original shopping offers will not be accepted. Hysan Marketing Services Limited reserves the right to determine the validity, authenticity and acceptability of the return for redeemed shopping offers.

24. Customers must return their shopping offers in person, return by shop staff or third parties on behalf of shoppers will not be accepted.
25. Unless stipulated by law, Hysan Marketing Services Limited shall not be liable in any way to any person for any personal injury, loss or damage (whether directly, indirectly or otherwise) arising from the uses and/or return of shopping offers.
26. The terms and conditions of the merchant apply. Refund procedure after return shopping offers procedures is subject to specific terms and conditions of respective merchants. Hysan Marketing Services Limited does not guarantee and is not responsible for any refund services from merchants. For details, please refer to their terms and conditions or contact the merchant directly.
27. Hysan Marketing Services Limited and the respective merchants reserves the right to end or extend the above redemption programme and/or to modify, revise or change any of these terms and conditions at any time without any prior notice and without incurring any liability to any party whatsoever. Hysan Marketing Services Limited reserves the right to make the final decision in case of any dispute.
28. Hysan (including its agents) may require customers to provide proof of identity or other items of personal information, including but not limited to an individual's name and bank/credit card numbers, for the purpose of processing the gift redemption and/or return, to verify the cardholder's eligibility or the validity or authenticity of the receipts, and/or for internal administration and auditing purposes. If the cardholder refuses to provide the relevant information, Hysan reserves the right to not process the redemption and/or return. All personal information collected in the campaign is retained for the above purposes only and will be destroyed within three months upon the completion of the campaign. By providing your personal information to Hysan, you are consenting to Hysan's Privacy Policy Statement (<http://www.leegardens.com.hk/privacy.aspx?lang=en-US>).
29. The customer has the right to request access to his/her personal data held by Hysan and to request a correction of any personal data that is incorrect. Hysan has the right to charge a reasonable fee for processing and complying with a data access request. Requests for access or correction of a customer's personal data, or enquiries about the policies and practices of Hysan in relation to personal data should be made in writing to data.officer@hysan.com.hk.
30. In case of any conflict or inconsistency between the English and Chinese versions of these terms and conditions, the English version prevails.